



## Summary

<b>Industry:</b>	Pharmaceutical
<b>Application:</b>	Pumps Repair
<b>Actual Saving:</b>	£20,910
<b>Payback Period:</b>	Undisclosed



# ERIKS Pump Repairs significantly reduce customers downtime

## ISSUE

ERIKS Integrated Solutions were asked to repair some Worthington Simpson Pumps, from a chilled water application for a pharmaceutical customer. On both units there was a sheared shaft at the drive end side near the collar thread journal.

The customer already had another pump out for repair with their current supplier who was quoting a lead time of 10 weeks to repair and deliver.

## SOLUTION

Two units were sent to the ERIKS Pump Repair Division on a very urgent basis as the situation meant production levels could be affected.

The customer needed both back as quick as possible but spares were only available quickly for one. ERIKS repaired one of the units in 2 weeks and the other unit was delivered a further two weeks later. This meant reduced downtime which was invaluable, with the plant being restored back to full site requirements in four weeks.

The ERIKS repair was also a great cost effective option for the customer resulting in a significant cost saving. With the dedicated ERIKS Pump Repair Division, repairs are completed to a very high standard but are completed in an efficient manner to avoid expensive downtime.

## OTHER BENEFITS

- Cost saving
- Reduced downtime
- Time saving

## FURTHER COMMENTS...

After this occasion the Engineering Manager on site confirmed that from now on ERIKS will receive all pump repairs from site due to the exceptional service.

## MORE INFORMATION

### ERIKS Industrial Services

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